

All Commerce

Complaint Activity	Comparative Data					2011, 3rd Quarter
	Previous Fiscal Year Data					
	2006	2007	2008	2009	2010	
Number of Complaints Filed	123	156	131	412	1122	232
Number of Complainants	120	145	123	390	1104	222
Repeat Filers	4	11	8	18	13	10

Complaints by Basis	Comparative Data					2011, 3rd Quarter
	Previous Fiscal Year Data					
	2006	2007	2008	2009	2010	
<i>Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed.</i>						
Race	49	74	49	159	431	90
Color	19	21	12	39	127	22
Religion	6	2	2	28	70	14
Reprisal	58	92	73	197	344	112
Sex	33	53	35	124	315	61
National Origin	11	19	11	39	115	24
Equal Pay Act	0	2	0	5	2	0
Age	44	61	58	147	363	81
Disability	38	40	39	104	246	60
Non-EEO	1	0	0	33	202	13

Complaints by Issue	Comparative Data					2011, 3rd Quarter
	Previous Fiscal Year Data					
	2006	2007	2008	2009	2010	
<i>Note: Complaints can be filed alleging multiple issues. The sum of the issues may not equal total complaints filed.</i>						
Appointment/Hire	2	9	10	44	123	33
Assignment of Duties	28	41	26	41	75	32
Awards	11	13	14	4	4	4
Conversion to Full-time	0	0	0	0	0	0
Disciplinary Action						2
Demotion	2	0	0	1	26	0
Reprimand	7	11	8	16	18	11
Removal	0	0	0	0	0	0
Suspension	6	6	3	8	4	15
Other	0	3	3	3	3	3
Duty Hours	0	0	1	2	15	0
Evaluation Appraisal	22	27	33	37	38	33
Examination/Test	0	0	0	1	3	0
Harassment						
Non-Sexual	43	77	59	145	246	88
Sexual	4	4	6	14	52	13
Medical Examination	1	0	0	0	0	0
Pay (Including Overtime)	0	5	4	8	59	7
Promotion/Non-Selection	26	43	41	55	78	22
Reassignment						
Denied	2	1	6	6	12	0
Directed	9	12	10	8	16	7
Reasonable Accommodation	18	15	14	33	51	12
Reinstatement	0	0	0	1	0	0
Retirement	0	3	2	0	1	0
Termination	23	24	17	180	641	61
Terms/Conditions of Employment	16	6	6	3	76	11
Time and Attendance	18	28	24	27	32	24
Training	12	13	7	17	19	10
Other	3	17	10	43	128	12

Processing Time	Comparative Data					2011, 3rd Quarter
	Previous Fiscal Year Data					
	2006	2007	2008	2009	2010	
Complaints pending during fiscal year						

Other	0	0	0	0	0	0	0	0	0	0	0	0	0
Findings Without Hearing	0	0	0	0	0	0	1	100	0	0	0	0	0
Appointment/Hire	0	0	0	0	0	0	0	0	0	0	0	0	0
Assignment of Duties	0	0	0	0	0	0	0	0	0	0	0	0	0
Awards	0	0	0	0	0	0	0	0	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0	0	0	0	0	0	0	0
Disciplinary Action	0	0	0	0	0	0	0	0	0	0	0	0	0
Demotion	0	0	0	0	0	0	0	0	0	0	0	0	0
Reprimand	0	0	0	0	0	0	0	0	0	0	0	0	0
Suspension	0	0	0	0	0	0	0	0	0	0	0	0	0
Removal	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0
Duty Hours	0	0	0	0	0	0	0	0	0	0	0	0	0
Evaluation Appraisal	0	0	0	0	0	0	0	0	0	0	0	0	0
Examination/Test	0	0	0	0	0	0	0	0	0	0	0	0	0
Harassment	0	0	0	0	0	0	0	0	0	0	0	0	0
Non-Sexual	0	0	0	0	0	0	0	0	0	0	0	0	0
Sexual	0	0	0	0	0	0	0	0	0	0	0	0	0
Medical Examination	0	0	0	0	0	0	0	0	0	0	0	0	0
Pay (Including Overtime)	0	0	0	0	0	0	0	0	0	0	0	0	0
Promotion/Non-Selection	0	0	0	0	0	0	0	0	0	0	0	0	0
Reassignment	0	0	0	0	0	0	0	0	0	0	0	0	0
Denied	0	0	0	0	0	0	0	0	0	0	0	0	0
Directed	0	0	0	0	0	0	0	0	0	0	0	0	0
Reasonable Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Reinstatement	0	0	0	0	0	0	0	0	0	0	0	0	0
Retirement	0	0	0	0	0	0	0	0	0	0	0	0	0
Termination	0	0	0	0	0	0	0	0	0	0	0	0	0
Terms/Conditions of Employment	0	0	0	0	0	0	0	0	0	0	0	0	0
Time and Attendance	0	0	0	0	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	1	100	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Pending Complaints Filed in Previous Fiscal Years by Status	Comparative Data					2011, 3rd Quarter
	Previous Fiscal Year Data					
	2006	2007	2008	2009	2010	
Total complaints from previous Fiscal Years	171	119	76	79	230	432
Total Complainants	148	95	68	72	207	397
Number complaints pending						
Investigation	n/a	2	1	0	18	25
Hearing	n/a	42	31	39	132	312
Final Action	n/a	35	9	11	53	41
Appeal with EEOC Office of Federal Operations	n/a	36	30	26	27	54

Complaint Investigations	Comparative Data				2010
	Previous Fiscal Year Data				
	2006	2007	2008	2009	
Pending Complaints Where Investigation Exceeds Required Time Frames	141	53	0	9	74